



TOPCALL for CallManager

IP-to-Communications

- *IP Unified Messaging*
- *Lotus Notes, Microsoft Exchange and GroupWise Integration*
- *Native IP integration*
- *CTI functions*
- *Voice mail integration with the CallManager*
- *Mobile worker features including: e-mail text-to-speech, call forwarding, print-to-fax from telephone commands and much more...*

TOPCALL is the leader in providing Unified Communication Solutions for Cisco's CallManager. The Communication Server One presents all the tools a company needs to create enterprise IP Unified Messaging, IP Faxing, Archiving, CTI and more ...

IP Unified Messaging

TOPCALL IP integration makes it possible for Cisco CallManager users to integrate voice, fax and e-mail as part of their Lotus Notes, Microsoft Exchange and Novell GroupWise clients. TOPCALL's native IP integration means that TOPCALL communicates directly with the CallManager software (i.e. no PABX switching needed). The Communication Server One connects to CallManager giving users access to all message types (voice mail, fax, Internet mail, telex, EDI, X.400).

Voicemail-to-Cisco

TC/VoiceMail makes it possible for all users of Lotus Notes, Microsoft Exchange and Novell GroupWise to access, forward and process voice mail messages over the IP network. Integration with all major e-mail clients makes voice mail a standard message alongside e-mail and fax.

- Integrated client voice mail (Lotus Notes, Microsoft Exchange, Novell GroupWise).
- Text-to-speech e-mail and fax reader
- Play back voice mail on "Hard Telephone" for privacy
- Remote Forward-to-Fax
- Forward, Delete, Save and Annotate

Network Fax-to-Cisco

TOPCALL's IP Faxing makes it possible for users to send, receive and process all faxes without ever touching a PABX. TOPCALL presents Cisco with Enterprise fax reliability over the IP network.

- Production and Network Faxing
- Branch office faxing over IP
- Least Cost Routing and Direct Inward Dialing



TOPCALL for CallManager

Cisco Further

- *Easy-to-use archive*
- *All message types (voice mail, fax, e-mail) integrated into the TOPCALL Archive*
- *CTI functions including: click-to dial, journals, caller ID and much more...*

Archive-to-Cisco

TOPCALL provides CallManager users with a comprehensive, dated, verifiable information trail. The TOPCALL Archive automates the entire archiving process.

- Fax, Internet mail, Voice, SMS, telex, X.400 and more

CTI-to-Cisco

TOPCALL's CTI functionality turns the Cisco CallManager into a powerful telecommunications workstation. Features like pop up Caller ID and automated dial out functions make IP and CTI seamless on the desktop.

- Address book integration (Lotus Notes / Microsoft Exchange)
- Pop up caller ID / Journals / Call Forwarding / Call Monitoring

