



## TOPCALL for GroupWise

### Feature Overview

#### Enhanced Connectivity

- Fax, Internet mail, Voice, SMS, Telex, X.400 and more
- CTI and WAP integration
- IVR applications
- e-Commerce ready

#### Seamless Integration

- Native GroupWise connection
- Single-point administration
- Industry leading client integration: Real-time status, Voice player

#### TOPCALL Advantage

- Superior availability
- Turnkey delivery
- Global support services

Through partnership with Novell, TOPCALL delivers the industry's leading business-to-business communications for GroupWise clients and Novell Directory Services. Communication Server **one** is your business connection to fax, Internet mail, Voice mail, CTI, WAP and more...

#### One business-to-business solutions

Connect directly to suppliers, customers and partners. With Communication Server one, you integrate business communications into your supply chain. Enhanced connections to business contacts equals greater efficiency and improved time-to-market.

#### One Enhanced Connectivity

**one** enhances connectivity to e-Commerce solutions and business applications. Integrate IVR (interactive voice response) with business applications, WAP with your mobile commerce or Unified Messaging with your entire messaging infrastructure.

#### One High Availability and Performance

TOPCALL's fault tolerant systems deliver 99.99% secured availability for business-critical fax, voice and Internet mail transactions. TOPCALL specialises in securing corporate information with seamless archiving and backup solutions for the most exacting customer requirements.

#### One Seamless UM Integration

TOPCALL provides industry-leading unified messaging integration for GroupWise. Virtually all possible means of communication (fax, voice, Internet mail, SMS and more) are integrated transparently into the GroupWise client and Directory Services. By connecting directly to the GroupWise Server, **one** delivers stability and functionality unmatched by SMTP connections.

#### One Turnkey Setup

The **one** connection to GroupWise is plug and play for business communications. Our turnkey approach delivers value to the customer. TOPCALL takes complete end-to-end responsibility to guarantee business success. Our global support services set-up, customise and maintain your business communications.

# GroupWise



All incoming messages are delivered directly to the user's universal mailbox.

E-mail

Fax

Voice mail

Voice mail options make it possible to play voicemails at your computer or local telephone.

The integrated archive provides a powerful tool to search for all old messages.

All attachment conversions are done automatically for GroupWise users.

The entire addressing procedure is native to the GroupWise client.