

# The Platform



## Communication Server One

### Feature Overview

#### Communicate-In-One

- *Enhanced connectivity to: Fax, Internet mail, Voice, SMS, Telex, X.400 and more*
- *IVR and WAP applications*
- *Integrated Archive*
- *Fully Open Platform (Active X, MQSeries, Open Interface)*

#### TOPCALL Advantage

- *Single Hardware/ Software Scalability*
- *Turnkey Stability*
- *Fault Tolerance*

The **Communication Server one** platform is the outcome of over 22 years' experience in integrated communication technologies. The philosophy of one is simple.

- Offer organisations the best business-to-business communication infrastructure
- Create the most secure and stable platform to secure e-Commerce success
- Continue to add value by incorporating the leading business communication technologies

#### **one = Flexibility**

The Communication Server **one** platform gives business the ability to integrate all of today's communications into legacy systems and e-mail platforms. Links to Active X, MQSeries and the Open Interface, mean that businesses can communication-enable any business process or e-mail platform.

#### **one = Scalability**

Communication Server **one** scales to the needs of the most serious customer requirements. The **one** architecture allows organisations to dramatically increase system throughput, without impairing performance.

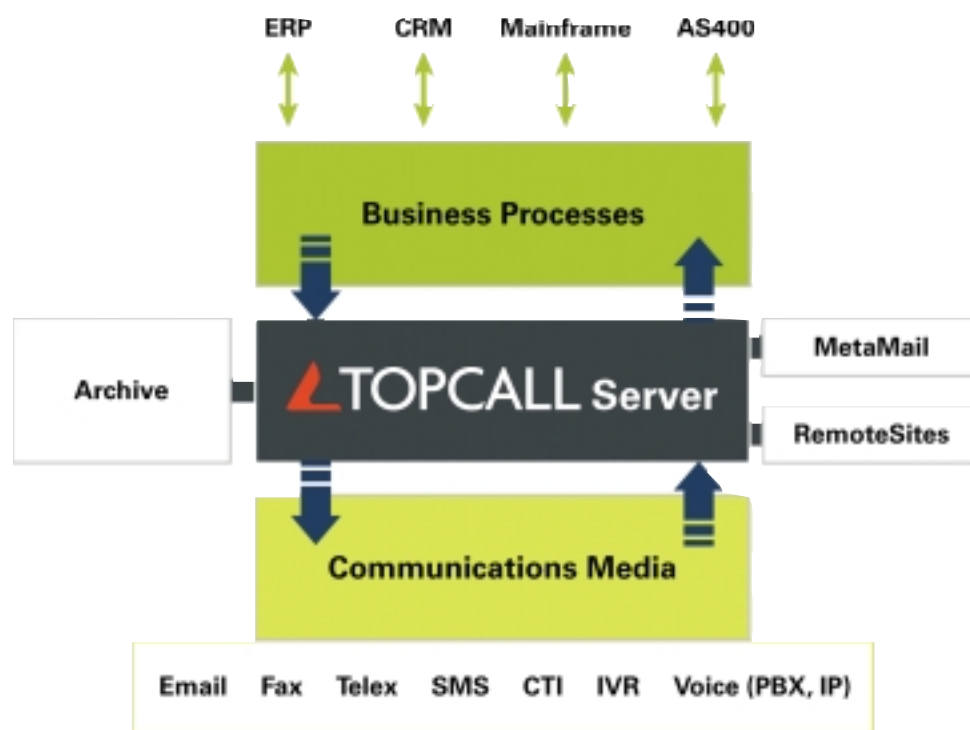
#### **one = Stability**

The Communication Server **one** platform ensures stability and performance. The **one** architecture (including turnkey delivery) guarantees our customers the most reliable systems on the market today.

#### **one = Reputation**

The Communication Server **one** has been recognised as a leader in business communication infrastructure. This is the result of over 22 years of focusing on the needs of our customers.

# The Platform for Business Communication



- Unified Messaging
- Enterprise Fax (ERP, CRM, Output Management)
- E-Commerce
- and more

## The **one** Modules

### E-mail Modules

The Communication Server **one** supports all popular e-mail platforms.

### ERP-Systems and Applications

The Communication Server **one**'s scalable and robust architecture provides an unequalled platform for enterprise business applications.

### Communication Services

Virtually all communications and messages are integrated into all Communication Server **one** modules.

### Open Interfaces

Through the use of standard open interfaces businesses can integrate almost any application.

## The Core Services

### Integrated Archive

All incoming and outgoing messages are automatically indexed and stored – ready for online retrieval.

### Directory Support

Directory services offers LDAP clients extended addressing capabilities and advanced directory synchronisation.

### Conversion Services

The Communication Server **one** automatically converts attachments and graphics sent between applications and communication services.

### Monitor

Advanced monitoring features such as SNMP are integrated into the Communication Server **one** platform.