

# Secure Document Delivery



## The Short Cut to Secure B2B

### Benefits

- *All the advantages of fax messaging combined with the low cost of e-mail delivery.*
- *Leverages industry standard Adobe Acrobat PDF or TIFF to transmit business critical information.*
- *Advanced output management functions allow merging with company stationary or insertion of coversheets.*
- *Automatic fail-over to fax if the network or receiving mail server does not guarantee secure e-mail delivery.*
- *One-stop-shop solution: e-mail, fax, digital certificates and application integration*

**TOPCALL's Communication Server *one*** is a reliable and highly flexible platform, providing a one-stop-shop for all business critical communications. Secure Document Delivery dramatically lowers communication costs while maintaining the simplicity, security and reliability of fax communications.

### Cost Efficient Business Communication

Secure Document Delivery (SDD) allows companies to reduce communication costs by leveraging standard e-mail delivery in everyday business transactions. Where most B2B solutions try to reinvent the way companies do business resulting in huge investments in IT and HR, SDD leverages existing infrastructure and business processes. SDD captures fax or paper output and converts it into cost efficient e-mail. Digital authentication and encryption technologies ensure that the document is delivered to your business partners in a secure and guaranteed way.

### Secure Document Delivery

SDD allows orders, confirmations, billing information and other sensitive and legally binding documents to be automatically converted to e-mail containing a standard Adobe PDF or TIFF attachment. The PDF or TIFF attachment contains an exact representation of the original message. This method of delivery guarantees that the recipient receives the document with all the information formatted as intended by the sender.

### Both Parties Benefit from SDD

Secure Document Delivery provides clear advantages for the recipient of SDD generated transactions. The recipient can forward, print or archive transactions while maintaining the integrity of the original document. SDD uses advanced output management functions like automatic merging with company stationary or insertion of coversheets. Such coversheets can contain a timestamp, a sender/recipient name, the number of pages or the subject of the document. These are all attributes that are independent of the sending and receiving e-mail system.

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### Digital Security

- *Industry standard  
Secure Sockets Layer  
version 2 (SSLv2)*
- *Restrictive delivery  
based on recipients  
security and  
notification capabilities*
- *Protected content  
through automatic  
conversion to What You  
See Is What You Get  
(WYSIWYG)*

### Secure and Reliable

Secure Document Delivery uses several techniques to guarantee secure and reliable delivery of information to business partners. Most important is that information is only transmitted via the Internet if secure delivery can be guaranteed. If the recipient's e-mail system does not provide the necessary level of security, a non-delivery notification is returned or the document is alternatively delivered via fax.

### Archiving

The TOPCALL Archive solution is optimized for long-term archiving of business communication. Received and transmitted documents are stored and indexed for future reference. Message full-text and structured searches on message attributes (to, from, date, time, etc), provide a unique method to manage your communication history.

### Future Proof

With over 20 years of experience in business communications, TOPCALL is committed to provide leading edge solutions. SDD is prepared for future B2B communications combining secure delivery of human and machine readable (XML-based) content.



Digital Document Delivery Architecture