

Message Archive



TOPCALL Message Archive

Feature Overview

Enhanced Archive for:

- Lotus Notes, Microsoft Exchange, GroupWise, SAP

Storage and Retrieval for:

- Fax, Internet mail, Voice, SMS, Telex, X.400 and more

Easy-to-Find

- Internet-like search engine functions
- Over 50 possible search criteria

Easy-to-Administer

- Automated offline storage
- Self maintaining administration

TOPCALL delivers industry leading archive integration with the world's most popular e-mail platforms and business applications. The TOPCALL Archive integrates all business-to-business communications in a complete, self-maintaining library. Quicker access to messages, even those deleted years ago, is a powerful tool in today's information / knowledge driven businesses.

Enhanced Archive Client (SAP, Microsoft Exchange, Lotus Notes and more)

The archive is integrated transparently as a standard part of today's most popular e-mail platforms and applications. There are no new programs to learn and users already familiar with their current e-mail client will be able to quickly find old fax, Internet mail or internal messages.

Easy-to-Search & Find

The TOPCALL Archive offers over 50 possible search criteria on content and keywords. Even if a user can only remember one word in a message, the full index search provides a comprehensive message "hit list". More precise Boolean searches allow users to mix and match several variables to pinpoint even the most difficult to find messages.

Secured Business

Security is a matter of extreme importance when dealing with company "Intelligence". The archive provides companies with one comprehensive, dated, verifiable information trail. The system guards against illegal tampering with encrypted CDs and centrally administered user access rights.

Automated Administration & Storage

The TOPCALL Archive automates the entire archiving process. Free of administrative intervention, all optical media are written and placed into disk arrays for easy online access. A variety of fault-tolerant options make it easy to secure all incoming and outgoing communications.

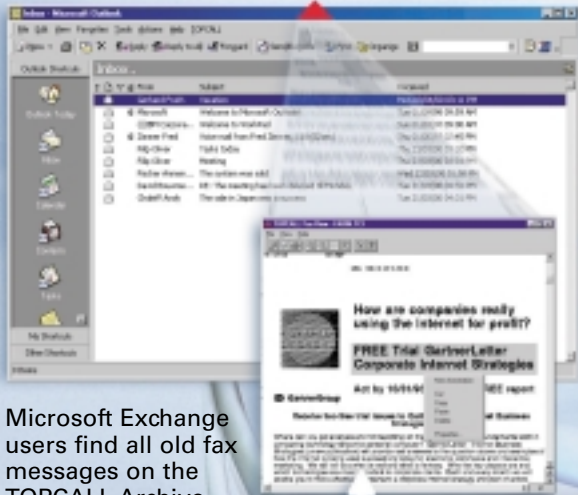
Message Archive



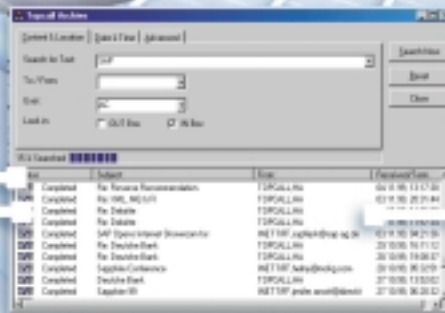
TOPCALL Archive

The TOPCALL Archive indexes and stores all incoming and outgoing messages.

- ↔ FAX
- ↔ VOICE
- ↔ INTERNET MAIL
- ↔ X.400
- ↔ TELEX
- ↔ EDI
- ↔ SMS

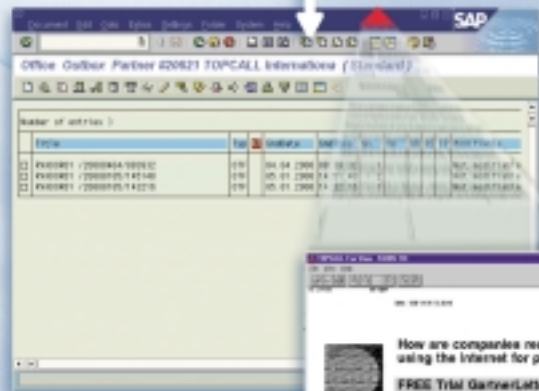


Microsoft Exchange users find all old fax messages on the TOPCALL Archive.



The archive search engine integrates transparently into the client of your choice.

SAP users find all sent and received purchase orders searching by "company name".



Lotus Notes users retrieve and display all sent messages in native Lotus Notes format.