



## TOPCALL for Lotus Notes

### Feature Overview

#### Enhanced Connectivity

- *Fax, Internet mail, Voice, SMS, Telex, X.400 and more*
- *CTI and WAP integration*
- *IVR applications*
- *e-Commerce ready*

#### Seamless Integration

- *Native Lotus Notes connection*
- *Single-point administration*
- *Industry leading client integration: Fax preview, Voice player, Real-time status*

#### TOPCALL Advantage

- *Superior availability*
- *Turnkey delivery*
- *Global support services*

**TOPCALL is the market leader** in fully integrated business-to-business communications for Lotus Notes clients and applications. Communication Server **one** is your business connection to fax, Internet mail, Voice mail, CTI, WAP and more ...

#### One business-to-business Solutions

Connect directly to suppliers, customers and partners. With Communication Server one, you integrate business communications into your supply chain. Enhanced connections to business contacts equals greater efficiency and improved time-to-market.

#### One Enhanced Connectivity

**one** enhances connectivity to e-Commerce solutions and business applications. Integrate IVR (interactive voice response) with business applications, WAP with your mobile commerce or Unified Messaging with your entire messaging infrastructure.

#### One High Availability and Performance

TOPCALL's fault tolerant systems deliver 99.99% secured availability for business-critical fax, voice and Internet mail transactions. TOPCALL specialises in securing corporate information with seamless archiving and backup solutions for the most exacting customer requirements.

#### One Seamless Client Integration

TOPCALL provides industry-leading client integration for Lotus Notes. Virtually all possible means of communication (fax, voice, Internet mail, SMS and more) are transparently integrated into the Lotus Notes client and applications. In addition, TOPCALL provides users with the options of real-time sending status, fax preview before sending, integrated voice player and much more...

#### One Turnkey Setup

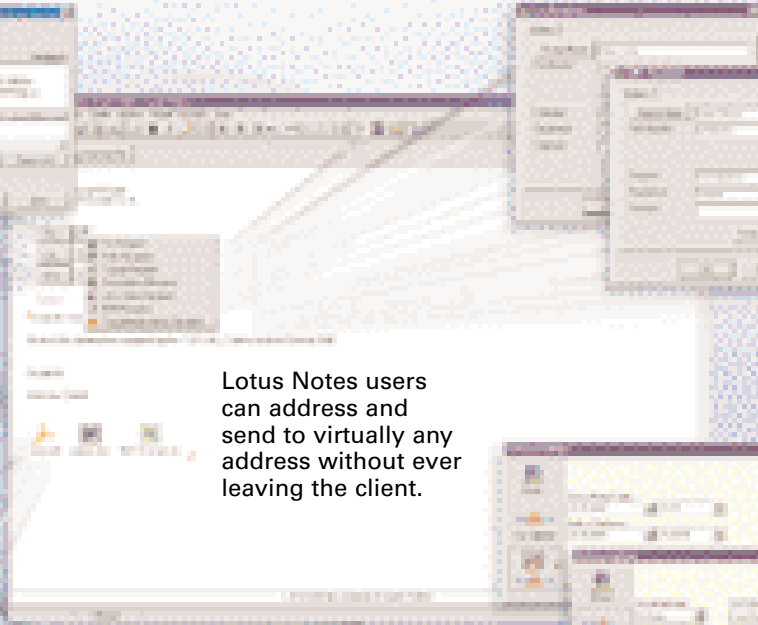
The **one** connection to Lotus Notes is plug and play for business communications. Our turnkey approach delivers value to the customer. TOPCALL takes complete end-to-end responsibility to guarantee business success. Our global support services set-up, customise and maintain your business communications.

# Lotus Notes

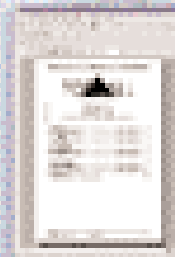


The Lotus Notes address book is the single source for fax, Internet mail, Voice mail and more.

Creating new addresses in Lotus Notes is transparent. Just click to add new recipients.



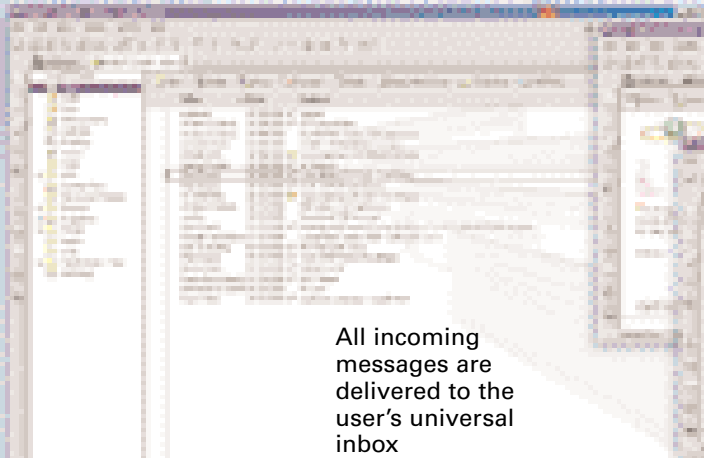
Lotus Notes users can address and send to virtually any address without ever leaving the client.



The integrated preview button makes it possible to see exactly how fax messages will be received before they are sent.



TOPCALL options allow users to designate special sending properties and set additional fax options.

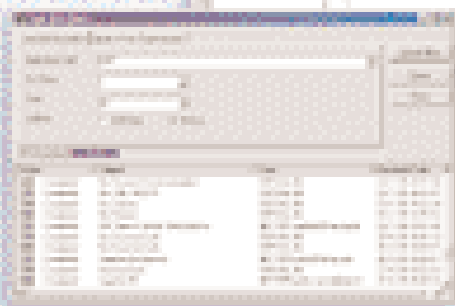


All incoming messages are delivered to the user's universal inbox

E-mail

Fax

Voice mail



The integrated archive provides a powerful tool to search for all old messages.

Voice mail options make it possible to play voicemails at your computer or local telephone.

