

The Platform



Communication Server One

Feature Overview

Communicate-In-One

- *Enhanced connectivity to: Fax, Internet mail, Voice, SMS, Telex, X.400 and more*
- *IVR and WAP applications*
- *Integrated Archive*
- *Fully Open Platform (Active X, MQSeries, Open Interface)*

TOPCALL Advantage

- *Single Hardware/ Software Scalability*
- *Turnkey Stability*
- *Fault Tolerance*

The **Communication Server one** platform is the outcome of over 22 years' experience in integrated communication technologies. The philosophy of one is simple.

- Offer organisations the best business-to-business communication infrastructure
- Create the most secure and stable platform to secure e-Commerce success
- Continue to add value by incorporating the leading business communication technologies

one = Flexibility

The Communication Server **one** platform gives business the ability to integrate all of today's communications into legacy systems and e-mail platforms. Links to Active X, MQSeries and the Open Interface, mean that businesses can communication-enable any business process or e-mail platform.

one = Scalability

Communication Server **one** scales to the needs of the most serious customer requirements. The **one** architecture allows organisations to dramatically increase system throughput, without impairing performance.

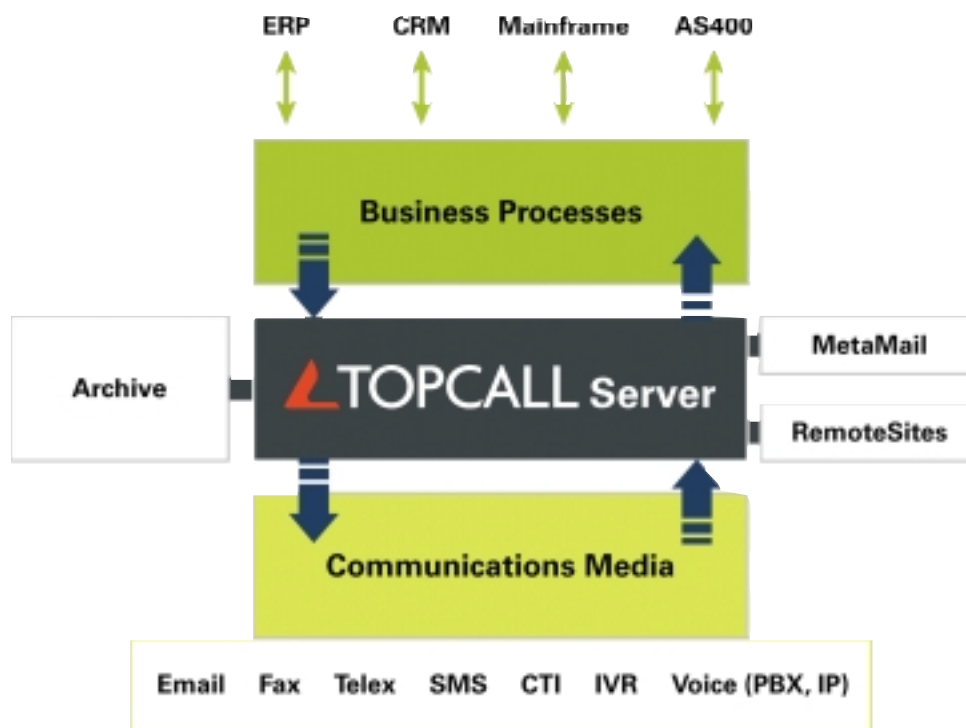
one = Stability

The Communication Server **one** platform ensures stability and performance. The **one** architecture (including turnkey delivery) guarantees our customers the most reliable systems on the market today.

one = Reputation

The Communication Server **one** has been recognised as a leader in business communication infrastructure. This is the result of over 22 years of focusing on the needs of our customers.

The Platform for Business Communication



- Unified Messaging
- Enterprise Fax (ERP, CRM, Output Management)
- E-Commerce
- and more

The **one** Modules

E-mail Modules

The Communication Server **one** supports all popular e-mail platforms.

ERP-Systems and Applications

The Communication Server **one**'s scalable and robust architecture provides an unequalled platform for enterprise business applications.

Communication Services

Virtually all communications and messages are integrated into all Communication Server **one** modules.

Open Interfaces

Through the use of standard open interfaces businesses can integrate almost any application.

The Core Services

Integrated Archive

All incoming and outgoing messages are automatically indexed and stored – ready for online retrieval.

Directory Support

Directory services offers LDAP clients extended addressing capabilities and advanced directory synchronisation.

Conversion Services

The Communication Server **one** automatically converts attachments and graphics sent between applications and communication services.

Monitor

Advanced monitoring features such as SNMP are integrated into the Communication Server **one** platform.