



TC/Report – Statistics and Accounting

Feature Overview

Statistic Evaluation

- Per user, user group or cost centre
- Per service, server, location

Automated Reports

- Timed, periodical distribution of reports
- Transmission to billing systems
- Automatic delivery via mail or to a network printer

Supports Multitude Formats

- Crystal Reports (RPT)
- CSV
- MS-Excel (XLS)
- DIF
- HTML 3.2
- RTF
- MS-Word (DOC)
- PDF

Easy Usage

A simple GUI is provided to guide through the process of requesting even complex reports. It also allows to view and manipulate the list of periodic reports

How many fax messages does your company send per month? How many SMS messages are sent for the "Sales" cost centre per week? Is there still potential for cost savings by leveraging additional features of TOPCALL Communication Server one, like Least cost routing, Branch Box, fax night sending, secure e-mail document delivery, etc.? Can I be reached by my customers or are all lines blocked with outgoing traffic? Answering these questions is made easy with TOPCALL's TC/Report.

TC/Report

With TOPCALL's TC/Report module, companies are able to breakdown communication traffic on a department, cost centre or user basis. The tool allows companies to better monitor, breakdown and organize communication usage as well as assess and bill distributed costs.

Statistics

With TC/Report you don't have to rely on estimates, but rather the data that is generated directly from the Communication Server **one**. System statistics show the message traffic in detail on physical lines or groups of lines. The TC/Report tool automatically creates data tables, which can be output to virtually any third party reporting tool or standard application.

Accounting

If your company works as a profit centre, it may be necessary to charge on a per usage basis. With TC/Report companies have all the data necessary to itemize and bill communication usage on a cost centre, group or users basis. Customised reports can be created on a monthly basis to provide data and usage information, so that companies can recharge costs to customers or clients.

Create own Evaluations

TC/Report comes with ready-to-use report templates. Depending on the needs of the company, further reports may be created for Microsoft Excel or any standard reporting tool (i.e. Crystal Reports).

Automated Generation

Companies can reconfigure reports to be generated on a monthly basis so that standard reporting is consistent month-to-month. Reports can be set-up to be automatically created and transmitted to the relevant parties. For example, weekly statistics can be automatically printed or sent via email without manually intervention.

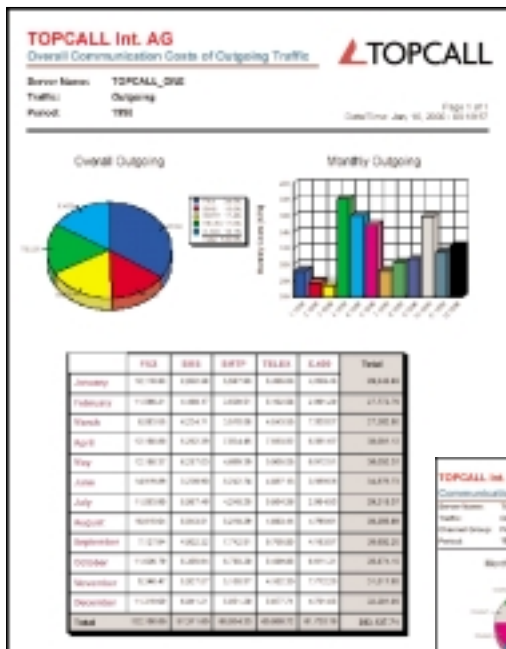
Multi TOPCALL Function

TC/Report allows companies to conduct a consolidated report for multiple TOPCALL servers. For example fax, voice and SMS usage can be viewed in a single report for two locations.

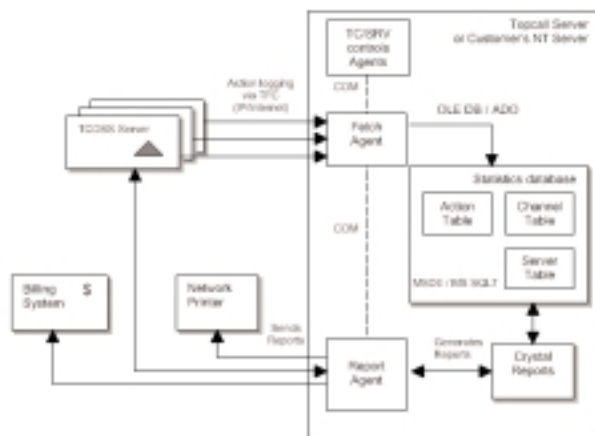
TC/Report



TC/Report – Statistics and Accounting



- Example reports are already supplied
- Statistics for cost centres, communication services and much more



- Automatically report agents
- Evaluation via Crystal Reports, Microsoft Excel and other applications
- Direct delivery of the data to billing systems